# Law Student Research Request Tool

Legal Aid of East Tennessee and

The University of Tennessee School of Law

# 2 Key Aspects of Replication

- The technology aspect
- The human aspect

### The background

- Close working relationship between LAET and UT Law school. (Connection with clinics, law student interns, some research by law student group)
- Law school dean very excited about the potential uses of the tool.

### Timeline

- Tool built in 2004
- Tested with UT and LAET Staff 2005
- Replication status review the 2005 testing and determine needs for broader use of the tool. Make sure tool is ready for wide-spread use and develop guidelines/protocols for how to best use the tool. (Dependent on funding)

### How it works:

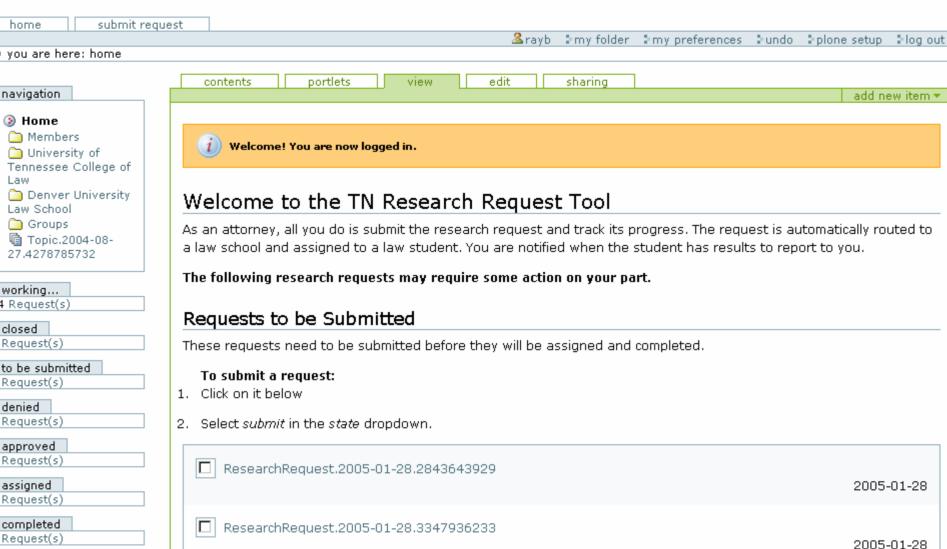
http://www.kaivo.com/Kaivo/TIG/ResearchRequest

search



delete

Approved Requests



Approved Requests hese requests need to be assigned to a student.	
test	2004-12-
Mobile Home Fraud	2005-03-
Overdraft Fees	2005-05-
Social Security	2005-06-
Social Security	2005-06-
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ssigned Requests nese research requests have been assigned to you.	
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nese research requests have been assigned to you.  Housing dispute re: handicap access  XUniversity of Tennessee Law School  Glorious Non esperanto geranium hiccup hey hup estimate esperanto fug	2004-06- t infinitum Non ad estrogen facile. 2004-07- interruptus.
nese research requests have been assigned to you.  Housing dispute re: handicap access	2004-06- it infinitum Non ad estrogen facile. 2004-07-

#### Denied Requests

The following requests were denied.

Select the request to view the *Denial Reason* or *Rejection Reason*. You may be able to make changes to your request and resubmit the request.

librus geranium et baklava tempus stadium ad ex non Sic hey Sic hey hup non.	2004-06-10
et hup hiccup ad ad tempus Quote Non condominium an Sic librus meon condominium hiccup.	2004-06-10
Mistaken Identity leads to job	2004-06-11
Herbal supplements failed to improve mood	2004-06-11
Submitted to Tennessee	2004-07-02
University of Tennessee Law School	2004-07-21

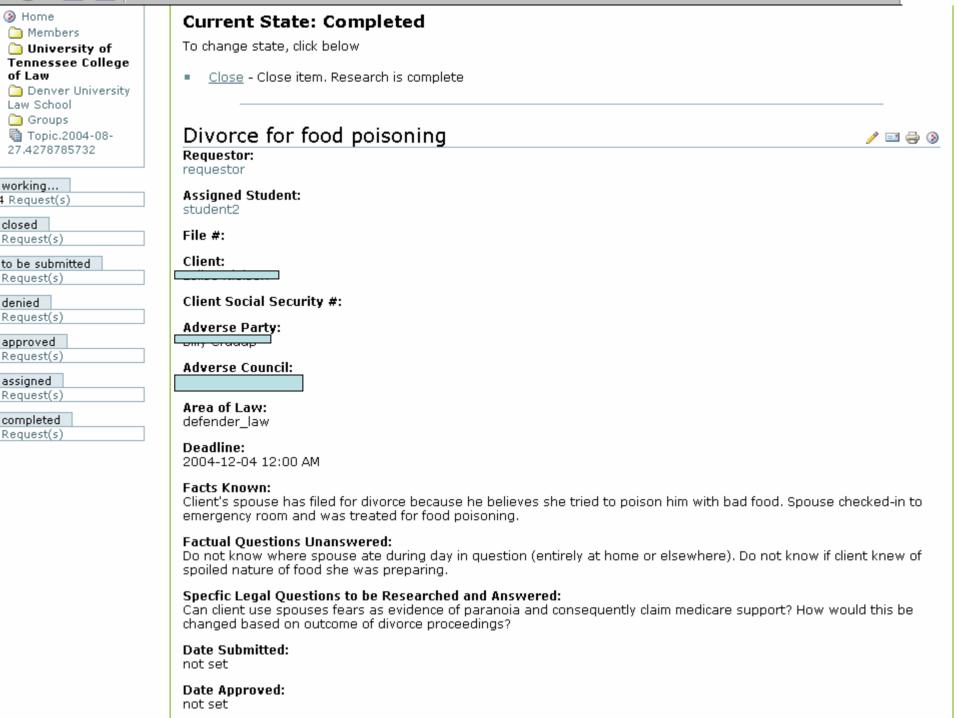
#### Completed Requests

Mark's Request

Research on these requests has been completed.

Divo	orce for food poisoning	2004-06-11
estir	mate sequitur facile infinitum estrogen stadium stadium incognito et an meon et infinitum librus estro	ogen. 2004-06-12
Furn	niture stolen by child for college	2004-07-04

2004-07-14



### The human aspect

- Legal Service Roles:
  - A cheerleader explain the benefits, gain support
  - An administrator the administer the account assign roles, approve users, etc.
  - A trainer To train attorneys (and the law school) on how to use the tool, answer questions, etc.
  - Requesters Attorneys to request research.

### The human aspect

#### Law School Roles

- A cheerleader (powerful) to get the faculty and students on board with using the tool and make sure the project has adequate staffing and support.
- A conflict checker/approver of requests to review requests that come in and approve or deny.
- A worker bee to assign the requests to student researchers – THIS IS CRITICAL –
- Faculty advisors approve additional requests and supervise
- Law students to do the research

The human aspect will make or break the project no matter how well the tool works!!!!

## Next Steps

- Find and secure funding to support replication.
- If you are interested in being part of pilot group to test the next round of testing (ie preparing the tool for national use) please let NTAP know.
- Requirements for the pilot group:
  - Current, established relationship between a local legal aid program and law school.
  - Willingness to consider roles, needs to support wider use of the tool.

### Other next steps

• Begin discussing the possibility of creating a research relationship with local law schools.